

Guest WiFi Terms of Use

English Version

1. Provider

TGO Hotel Landshut GmbH

Flurstraße 2

84032 Landshut, Germany

E-mail: landshut@tgo-hotels.com

Managing Director: Timo Schlink

2. Subject Matter

These Terms of Use govern the use of the free guest WiFi provided by TGO Hotel Landshut GmbH for hotel guests and other visitors of the premises.

3. Services

(1) The provider offers free wireless internet access (WiFi hotspot).

(2) There is no entitlement to specific transmission speeds, uninterrupted availability or complete network coverage.

(3) Access may be restricted or discontinued at any time for technical, security-related or operational reasons.

4. Access

(1) Use of the WiFi requires acceptance of these Terms of Use via the captive portal ("Accept" button).

(2) There is no entitlement to use the WiFi service.

5. User Obligations

(1) The WiFi service may only be used in compliance with applicable laws.

(2) In particular, the following are prohibited:

- unlawful or harmful content,
- copyright infringements (e.g. file sharing),
- distribution of malware or spam,
- any activities that may impair the operation or security of the WiFi network.

6. Liability

(1) Users are solely responsible for all activities carried out via their access.

(2) The provider shall be liable without limitation in cases of intent or gross negligence and for injury to life, body or health.

(3) In all other cases, liability shall be limited to breaches of essential contractual obligations and to foreseeable, typical damages.

7. Blocking of Access

The provider may temporarily or permanently block access in the event of violations of these Terms of Use or applicable law.

8. Data Protection (Summary)

Information on the processing of personal data in connection with the use of the WiFi service can be found in the WiFi privacy policy below and in the general privacy policy on the hotel's website.

WiFi Privacy Policy

Data Controller

TGO Hotel Landshut GmbH

Flurstraße 2

84032 Landshut, Germany

E-mail: landshut@tgo-hotels.com

Processed Data

When using the guest WiFi, the following data may be processed:

- IP address of the device
- MAC address of the device
- Date and time of use
- Technical connection and log data

Purpose and Legal Basis

Data processing is carried out for the provision of the WiFi service, to ensure technical operation and network security, and to prevent misuse.

The legal basis is **Art. 6 (1) lit. f GDPR (legitimate interest)**.

Where the WiFi use is linked to an accommodation contract, **Art. 6 (1) lit. b GDPR** may additionally apply.

Storage Period

Connection and log data are generally stored for a **maximum of 7 to 14 days** and are then deleted, unless security-related incidents or statutory obligations require longer storage.

Data Subject Rights

Users have the right of access, rectification, erasure, restriction of processing and the right to lodge a complaint with a supervisory authority.

The full privacy policy of the hotel is available on the website.